

There are two campus Wi-Fi networks available for personal laptops, personal and university issued smartphones, and tablets: "eduroam" and "UW-Guest". If you are staff, faculty, or a student, you should connect your device to eduroam. UW-Guest is for campus visitors, but it can be used to help configure your device to the eduroam Wi-Fi network.

Please Note: eduroam should not be used on University issued laptops/computers that connect to our UW network; we have a separate Wi-Fi network for those devices. In addition, UW-Wireless is no longer being used to connect to our Wi-Fi network and has been replaced with eduroam and UW-Guest.

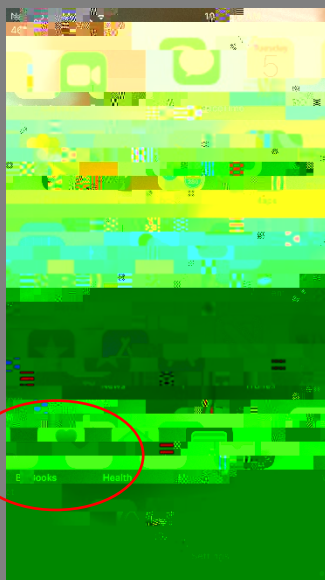
Below are the instructions that illustrate how to connect your device to the eduroam Wi-Fi network – use the sections that apply to you. If after having performed these instructions your device is still having issues connecting to the eduroam Wi-Fi network, please contact the **University of Winnipeg Service Desk** for assistance. They can be reached by email at servicedesk@uwinnipeg.ca or by phone at 204-786-9149.

Apple iOS (both iPhone and iPad)

If you have connected to eduroam in the past, you will need to remove the eduroam profile and remove the eduroam Wi-Fi network from your device first before reconnecting to eduroam.

How to remove existing eduroam settings:

Click on **Settings**



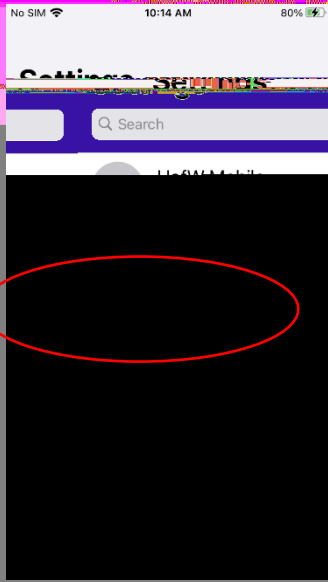
Scroll down to and click on **General**

Click on **Profile**

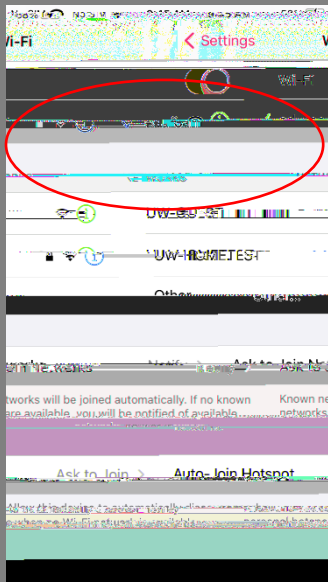


Click on eduroam

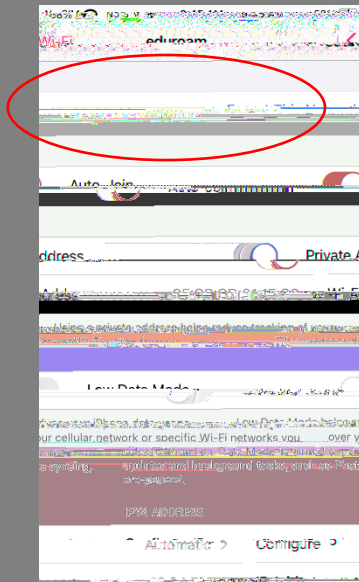
Click on Remove Pro0Td ((em)8.5 8)2.7 (r)13 (o)0T68CID 2 >>BDC -27.3



Select eduroam



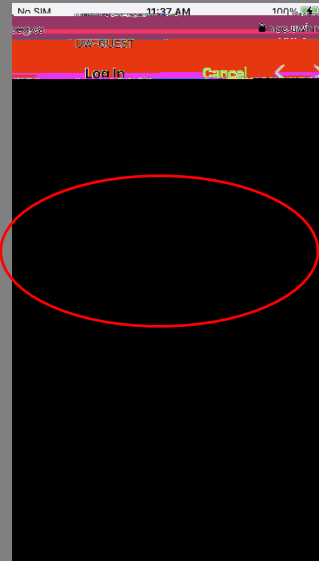
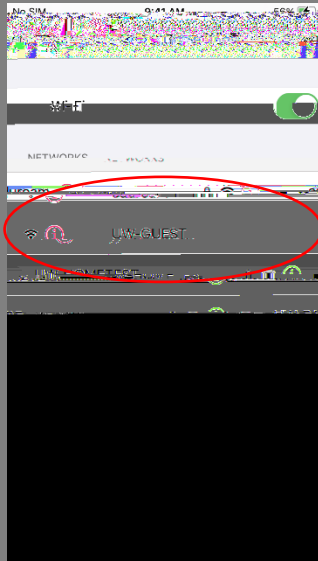
Select Forget



To complete the setup of eduroam, you need internet access, if no Wi-Fi or cellular data plan is available, you can connect to the UW-GUEST Wi-Fi network.

How to connect to UWGUEST Wifi:

To connect to UW-GUEST Wi-Fi, Under Wi-Fi, click on UW-GUEST and then Log In when prompted



Enter in your credentials:

Username: <UW email address; @uwinnipeg.ca>

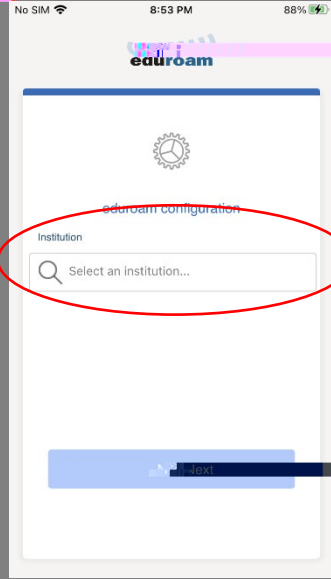
Password: <Your network / computer login password>

Once you are connected to the Internet, you can exit Settings

How to configure eduroam:

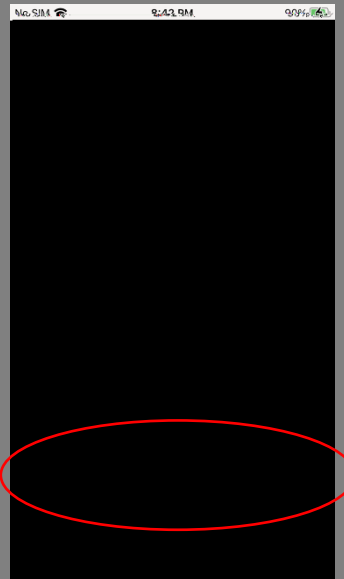
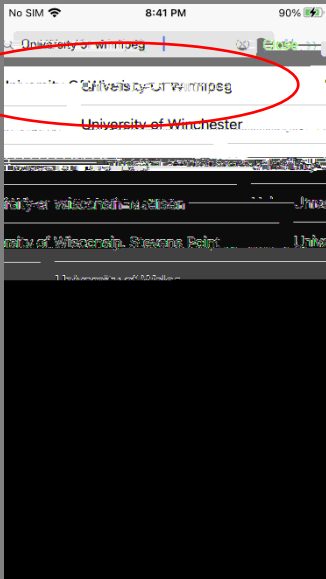
Click geteduroam

Under Institution, enter University of Winnipeg



Select University of Winnipeg

Click Next



Launch Safari and ensure that your Wi-Fi works.

